From: Ring Support
To: Hachigian Susanne
Subject: Re: IACP Conference
Date: Tuesday, November 6, 2018 5:49:17 PM

Hello Neighbor,

Thank you for contacting Ring Community Support!

May I ask you to forward to me the letter which was bounced back to you from neighbors.iacp@ring.com?

We're looking into the issue you experienced, and we need more details on it. Thanks in advance!

I look forward to hearing from you soon!

If I am out of the office and you do not receive a response within 48 hours, please feel free to email Ring support at help@ring.com.

As always, you can reach us via phone at US +1(800) 656-1918 or INTL +1(310) 929-7085.

Alternatively, Chat agents are available via our website, www.ring.com.

Thanks for contacting Ring!
On Tue, Nov 6, 2018 10:41 PM, help@ring.com wrote:

> Hello Neighbor,
>
> Thank you for contacting Ring Community Support!
>
> I sincerely apologize for the trouble you are having and appreciate you bringing this to our attention so that we can deal with this immediately.
>
> I've forwarded your case to our Management for further investigation. As soon as the answer comes, I'll let you know.
>
> You can also reach us via phone at US +1(800) 656-1918 or INTL +1(310) 929-7085 or by emailing your question to help@ring.com. We are also available for chat via our website at www.ring.com.
>
> Thank you again for contacting Ring!
>
> On Tue, Nov 6, 2018 10:31 PM, wrote:
>> Do you have any other questions at the moment?
>>
>> On Tue, Nov 6, 2018 10:31 PM, wrote:
>>> I appreciate your cooperation!
>>>
>>> On Tue, Nov 6, 2018 10:31 PM, wrote:
>>>> I do apologize for this issue once again!

On Tue, Nov 6, 2018 10:30 PM, wrote:
Great:) I'll keep you posted.

On Tue, Nov 6, 2018 10:30 PM, wrote:
Yes. ANd let e know if I need to provide additional information.

On Tue, Nov 6, 2018 10:29 PM, wrote:
Is it fine with you if I send you an email with the information about this issue?

On Tue, Nov 6, 2018 10:29 PM, wrote:
Thank you.

On Tue, Nov 6, 2018 10:29 PM, wrote:
I'll forward this case to our Management and get back to you as soon as possible.

On Tue, Nov 6, 2018 10:29 PM, wrote:
I'm very sorry for this inconvenience!

On Tue, Nov 6, 2018 10:27 PM, wrote:
Hello shachigian@village-npb.org,

We're writing to let you know that the group you tried to contact (neighbors.iacp) may not exist, or you may not have permission to post messages to the group. A few more details on why you weren't able to post:

* You might have spelled or formatted the group name incorrectly.
* The owner of the group may have removed this group.
* You may need to join the group before receiving permission to post.
* This group may not be open to posting.

If you have questions related to this or any other Google Group, visit the Help Center at https://support.google.com/a/ring.com/bin/topic.py?topic=25838.

Thanks,

ring.com admins

On Tue, Nov 6, 2018 10:26 PM, wrote:
Please give me a few moments, I'll double-check that.

On Tue, Nov 6, 2018 10:26 PM, wrote:
I have tried, that email address gets kicked back

On Tue, Nov 6, 2018 10:26 PM, wrote:

Do you have any other questions at the moment?

On Tue, Nov 6, 2018 10:26 PM, wrote:
> They will take care of your case.
>
> On Tue, Nov 6, 2018 10:25 PM, wrote:
> > This department is responsible for the giveaway of our Doorbells.
> >
> > On Tue, Nov 6, 2018 10:25 PM, wrote:
> > > Please contact **neighbors.iacp@ring.com**
> > >
> > > On Tue, Nov 6, 2018 10:23 PM, wrote:
> > > > In October, I attended the chiefs conference and was invited to and attended a Ring Doorbell party. We were told all attendees would receive 5 free ring doorbells
> > > >
> > > > On Tue, Nov 6, 2018 10:23 PM, wrote:
> > > > > One moment please
> > > > >
> > > > > On Tue, Nov 6, 2018 10:22 PM, wrote:
> > > > > > Welcome to Ring.com ►► My name is Kate, and I'd be more than happy to assist you.
> > > > > >
> > > > > > On Tue, Nov 6, 2018 10:22 PM, wrote:
> > > > > > > File attached
> > > > > > >
> > > > > > > On Tue, Nov 6, 2018 10:22 PM, wrote:
> > > > > > > > I have already chatted with other representatives. I was told I needed to provide a copy of my badge from a Ring Doorbell party that I attended
> > > > > > > >
> > > > > > > > On Tue, Nov 6, 2018 10:21 PM, wrote:
> > > > > > > > > Great! Someone will be with you shortly.
> > > > > > > > >
> > > > > > > > > On Tue, Nov 6, 2018 10:21 PM, wrote:
> > > > > > > > > > shachigian@village-npb.org
> > > > > > > > > >
> > > > > > > > > > On Tue, Nov 6, 2018 10:21 PM, wrote:
> > > > > > > > > > > Thanks! Now can we get your email?
> > > > > > > > > > >
> > > > > > > > > > > On Tue, Nov 6, 2018 10:21 PM, wrote:
> > > > > > > > > > > > Sales & Product Information

On Tue, Nov 6, 2018 10:21 PM, wrote:

> In order to connect you to the right team, please CLICK below to SELECT from the list, then hit SUBMIT.
>
> On Tue, Nov 6, 2018 10:21 PM, wrote:
>
> > I need assistance

CAUTION – This email originated from outside of the Village. Please do not open any attachments or click on any links from unknown sources or unexpected email.